



IISER Mohali

भारतीय विज्ञान शिक्षा एवं अनुसंधान संस्थान मोहाली

मानव संसाधन एवं विकास मंत्रालय, भारत सरकार द्वारा स्थापित
सैक्टर 81, नॉलेज सिटी, पी. ओ. मनोली, एस. ए. एस. नगर, मोहाली, पंजाब –140306

INDIAN INSTITUTE OF SCIENCE EDUCATION AND RESEARCH MOHALI

(Established by Ministry of Human Resource Development, Govt. of India)

Sector-81, Knowledge city, PO-Manauli, SAS Nagar Mohali-140306, Punjab

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Website/CPPP/Newspaper

IISER1(823)15/16-AMC

25th January 2016

TENDER NOTICE

On the behalf of Director, IISER-Mohali, sealed tenders are invited, for the comprehensive rate contract of Air Conditioner Toshiba 2.0 Ton inverter technology from dealer/OEM of Toshiba only, along with EMD money by DD /Banker Cheque/FDR/ Bank guarantee for Rs 20000/- and tender fee of Rs 500/- (non-refundable) through DD in favour of the Registrar, IISER Mohali, so as to reach us latest by **16th February 2016** before 1 pm and will be opened on the same day at 4pm.

1. Comprehensive annual maintenance contract will be for one year.
2. Only OEM/dealer of M/s Toshiba bid will be accepted.
3. A) i) Wet Service of air conditioner units once in quarter.
ii) Periodical preventive maintenance.
iii) All repairs & replacement of damaged spare parts (Including comprehensive& plastic parts).
iv) Gas filling, etc

(B) All service request/calls for repair work must be attended within 24 hours of the complaint being lodged with the AMC provider. There should be adequate number of telephone lines for lodging of service requests. If the AMC provider firm failed to attend the calls within 24 hours, this office reserves the right to get the work done by other firms and deduct such expenses from the AMC charges. In the case of exceptional and repeated delays, poor services, fault, break down etc, this office reserve the right to deduct such costs as deemed to be necessary by way of damages and may also cancel the AMC unilaterally.

(C) Even if no call is made by any of our office covered under AMC, the firm is required to undertake preventive maintenance by checking all the Air Conditioners at least once every month and servicing every 3 months and confirm that the systems are in the best of the working conditions.

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Assistant Registrar (S&P)

INSTRUCTIONS

1. The Quotation should be addressed to the Director IISER Mohali invariably giving on the envelop Reference No. with date and Due date with time.
2. The Rate Contract will generally be valid for a minimum period of one year, however rates are valid for at least one year for more than one year will also be considered. The firm and their authorized service provider should provide their e-mail and full correspondence address with contact number.
3. PAN number should be in the name of same company and bidder should be registered with Service Tax Authorities. The rates offered should be FOR IISER Mohali
4. THE INSTITUTE IS EXEMPTED FROM EXCISE AND CUSTOM DUTY. Institute has policy not to make any advance payment towards any purchase, Letter of credit can be opened if required.
5. SALES TAX :- This Institute is not exempted from the payment of Sales Tax/Service Tax/VAT. The current rate (i.e. percentage of Sales Tax should be clearly indicated included or excluded) wherever chargeable.
6. Service Facility: Please mention the nearest service centre to IISER Mohali and the time required to attend the call.
7. The right to reject all or any of the quotation and to split up the requirements or relax any or all the above conditions without assigning any reason is reserved.
8. The award of work will initially be given for a period of one year and reviewed for extension for another year(s) on the basis of service rendered. It can be terminated at any point of time without assigning any reason in between if it is found that the services rendered by the firm are not satisfactory.
9. Conditional offer and offer with the vague terms and not as per the format supplied will be summarily rejected.
10. Legal jurisdiction will be at Mohali.